Contingency plan in the
event of defacement / natural calamity

The website is hosted at NIC and it has ensured that it is available 24X7 basis. They have a proper Contingency plan to handle any eventuality.

Defacement of the website: All possible security measures are been taken for the website to prevent any possible defacement/hacking by unscrupulous elements. However, if despite the security measures in place, such an eventuality occurs, there is a proper contingency plan, which immediately come into force. If it has been established beyond doubt that the website has been defaced, the site will be immediately blocked. The contingency plan has a web information manager who is authorised to decide on the further course of action in such eventualities. The complete contact details of this authorised person is available at all times with the web management team. Efforts will be made to restore the original site in the shortest possible time. At the same time, regular security reviews and checks are conducted in order to plug any loopholes in the security.

Data Corruption: A proper mechanism is in place in consultation with web hosting service provider to ensure that appropriate and regular back-ups of the website data are being taken. These enable a fast recovery and uninterrupted availability of the information to the citizens in view of any data corruption.

Hardware/Software Crash: Though such an occurrence is a rarely, still in case the server on which the website is being hosted crashes due to some unforeseen reason, the web hosting service provider have enough redundant infrastructure available to restore the website at the earliest.

Natural Disasters: There could be circumstances whereby due to some natural calamity, the entire data centre where the website is being hosted gets destroyed or ceases to exist. A well planned contingency mechanism has to be in place for such eventualities whereby is should be ensured that the Hosting Service Provider has a 'Disaster Recover Centre (DRC)' set up at a geographically remote location and the website is switched over to the DRC with minimum delay and restored on the Net.

Apart from the above, in the event of any National Crisis or unforeseen calamity, Government websites are looked upon as a reliable and fast source of information to the public. A well defined contingency plan for all such eventualities is in place so that the

emergency information/contact help-lines could be displayed on the website without any delay. For this, the concerned person in the ICAR-IVRI responsible for publishing such emergency information is already identified as web information manager and the complete contact details is available at all times.

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